



## **IQS Donates Quality Management Software to Family Health International**

*IQS To Automate Supplier Scorecard Management and Lab Accreditation Procedures*

**December 17, 2007**

IQS, the leading provider of Enterprise Quality and Compliance Management Software, announced today that it has donated over \$71,000 in software to Family Health International (FHI) a non-profit organization whose mission is to improve lives worldwide through research, education, and services in family health. FHI will leverage IQS to monitor the quality of products for global donor programs, automate costly lab accreditation procedures for ISO 17025, and ensure efficient lab operations.

FHI monitors products and services from a variety of global suppliers, including major pharmaceutical companies and medical device manufacturers, all over the globe. FHI's disparate systems and manual processes for managing supplier quality and generating supplier scorecards had become laborious and costly. IQS was able to centralize and provide real-time insight into supplier quality and to automate scorecard management. The automation provides up-to-the-second information on supplier on-time deliveries, IQS has helped FHI make quality information available to management in real-time to make better business decisions – keeping quality products flowing to their program sites.

"FHI faces the same challenges as for-profit companies," states Steve Hamel, Deputy Director of Product Quality and Compliance at FHI. "We needed a way to monitor the quality of products from pharmaceutical companies and other suppliers, and to ensure world-class lab operations. The IQS software will help in both areas, including the automation of accreditation procedures for adhering to ISO17025, an international standard that specifies the general requirements for the competence to carry out tests and/or calibrations."

IQS' quality management model is built to accommodate the highest compliance standards in industries including automotive, aerospace and medical device manufacturing. IQS clients can expect to greatly reduce audit preparation times and costs, and to have complete and correct data readily available for any reporting need.

"IQS is pleased to partner with FHI in support of their global healthcare effort," stated John M. Cachat, Chairman and Founder of IQS. "FHI's mission is one that requires coordinated support from all areas of their organization, including supply chain partners and internal operations. IQS assists FHI with achieving their mission more efficiently so that funds can be spent on improving or creating new programs to help those in need."

In addition to IQS, FHI receives numerous contracts and awards from other respected sources including the United States Agency for International Development (USAID) and the Bill & Melinda Gates Foundation, to support their programs worldwide.

### **About IQS**

The IQS software helps companies reduce costs by improving quality. Since its inception in 1988, IQS has been a leading provider of enterprise quality and compliance management software to the manufacturing sector. Considered by industry analysts to occupy a leadership position within the market, IQS' solution comprehensively manages all of the activities necessary to meet the complete set of regulatory and customer requirements across the enterprise and extended supply chain. For more information, please visit [www.iqs.com](http://www.iqs.com).

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