



IQS' New Multi-Faceted Training Facility Provides Global Quality Management Training

Hands-on facility will focus on teaming and value generation to support quality's growing role as a critical business driver.

February 12, 2009

IQS, the leading provider of Enterprise Risk and Quality Management Software, has opened a multi-faceted training center to support the broadening role of quality across the enterprise and throughout the global supply chain. The new training center, located at IQS corporate headquarters in North Olmsted, Ohio, enables IQS to expand its training programs and user experience testing to include multi-department, multi-plant and multi-supplier scenarios.

"As we roll out the new training services, our two guiding principles are value creation and teaming," said Brad Dedrick, Vice President of Services at IQS. "The training facility allows us to simulate teaming – which is where the real value of quality begins. We've created an efficient and productive teaming approach with clients whereby executives, engineers, operations, purchasing and suppliers are all trained on a collaborative process. The teaming approach helps companies reach their quality goals and reduce costs more quickly than basic departmental training has done in the past."

As part of the expanded training services, IQS will offer services to identify and deploy streamlining efforts for integrated functions, team training and mentoring in areas that touch multiple functions such as problem solving, improving supplier quality and other functional services that support quality's critical role as a business driver. "IQS brings a wealth of information to the table with respect to quality and operations," said Michael Rapaport, President and CEO. "Often organizations can benefit from training and services to help them learn to use the information and to optimize processes. IQS is focusing on delivering value for clients, not simply delivering software. This training center will help us deliver the kind of cross functional and team experience our clients need to succeed."

In the coming months, IQS will be releasing a new slate of services as well as Web-based training. To learn more about IQS' new training and business services, contact Renee Bregar, IQS Customer Service Manager at 440-333-1344, or visit our website at www.IQS.com.

About IQS

IQS – Integrated Quality Systems, helps companies reduce costs and risk by improving quality throughout their enterprise and supply chain. Since its inception in 1988, IQS has been the choice of leading automotive, aerospace, chemical and process, discreet, medical device and recently high-profile manufactures such as those in the pet food industry. IQS reduces risk through a bottom-up verifiable approach to manufacturing. With countless case studies and bottom-line ROI testimonials, IQS is the industry leader in enterprise risk and quality management software. For more information, please visit www.IQS.com.

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