



## **IQS Launches Quality Intelligence: Graphical Scorecard and Dashboard Library**

*Real time Quality Intelligence covers time, quality and cost metrics.*

**November 18, 2008**

IQS, the leading provider of Enterprise Risk and Quality Management Software, has announced the release of its next generation Quality Intelligence Reporting capabilities under the brand name QI: Quality Intelligence. QI provides a layered, drill down structure that starts with high-level graphical reporting for early warning and exception management, and drills down to source data to provide split second problem solving of complex issues.

Scorecards and dashboards are only as good as the data they report. QI has been constructed over IQS' comprehensive enterprise quality database. IQS data feeds QI with data on supply chain, and supplier quality, operations, document/change management, issue and compliance management.

"A company's product quality has become a strategic weapon for competing in the market and capturing the trust of its customer base," says Michael Rapaport, President and CEO of IQS. "QI is designed to empower decision makers to manage quality in the same way they manage their financials – through intelligent insight and risk-adverse controls."

"As quality is evolving from a departmental function to a more strategic corporate operation, it was important for IQS to service the growing needs of the enterprise for comprehensive quality information. No longer is the quality manager alone in solving quality problems. Purchasing, Supplier Quality, Plant management, engineering and operations are all being integrated into the process," said Lori Gipp, VP of Marketing for IQS. QI is IQS' response to the increasingly broad based needs for quality information.

"QI isn't just a nice-to-have, it actually helps our clients react faster, and make better more informed decisions – and critically in this economy; save money," adds Gipp. As evidenced in the IQS special report, *[IQS: Savings Through Quality](#)*, having an integrated quality program running throughout an enterprise has been proven to save companies millions in labor and scrap costs, and protects the organization against compliance and regulatory fines. Through QI, users are able to pinpoint the underlying issue for bad quality in a proactive approach since data is delivered to the desktop in real-time and coordinated across departments and plants. The value to the organization is that each plant manager, quality executive and c-level decision maker can react quickly to business issues with a high level of confidence in their decision.

QI encompasses the following library of interactive reports:

### Supplier Quality Intelligence

- Supplier Audits
- Supplier Communication & Feedback
- Supplier Issues Summary
- Total Estimated Cost of Supplier Rejects
- Quality Cost Summary

### Operations / Certification Quality Intelligence

- Compliance Audit Summary
- Document Change Summary

- Employee Training Summary
- Plant Maintenance Summary
- Quality Cost Summary
- Plant Manager Review
- Operations Management Dashboard

#### Manufacturing Excellence Quality Intelligence

- Customer Issues Summary
- Internal Operations Summary
- Product Launch Summary
- Quality Cost Summary

#### ISO 9000 Management Review Details

- Review of Audit
- Customer Feedback
- Process Performance and Product Conformity
- Status of Corrective Action
- Follow-up From Previous Meeting
- Change Request Impacting the Quality Systems
- Recommendations for Improvement
- New or Changed Regulatory Requirements
- Resource Needs
- Detailed Audit Findings

#### **About IQS**

IQS – Integrated Quality Systems, helps companies reduce costs and risk by improving quality throughout their enterprise and supply chain. Since its inception in 1988, IQS has been the choice of leading automotive, aerospace, chemical and process, discreet, medical device and recently high-profile manufactures such as those in the pet food industry. IQS reduces risk through a bottom-up verifiable approach to manufacturing. With countless case studies and bottom-line ROI testimonials, IQS is the industry leader in enterprise risk and quality management software. For more information, please visit [www.iqs.com](http://www.iqs.com).

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